

# Western Road Surgery: Telephone Bookings

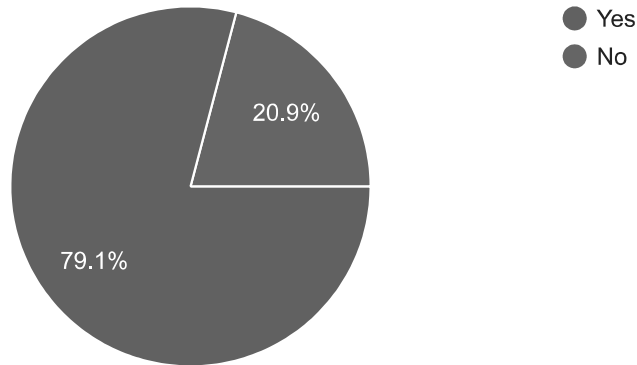
71 responses

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### Did you find it easy to get through on the phone?

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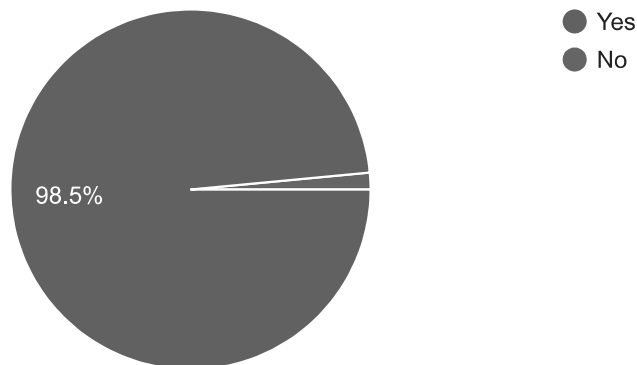
67 responses



### Did you find the receptionists at Western Road helpful?

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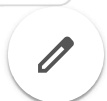
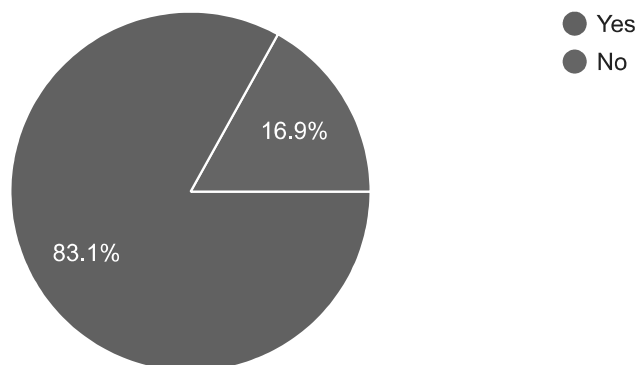
67 responses



### Were you satisfied with the appointment times available?

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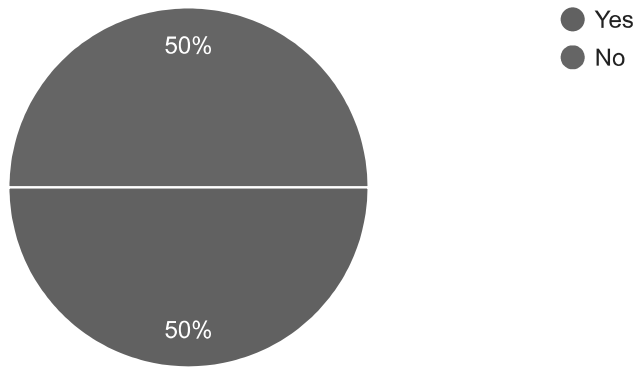
65 responses



### Were you offered a choice of appointment?

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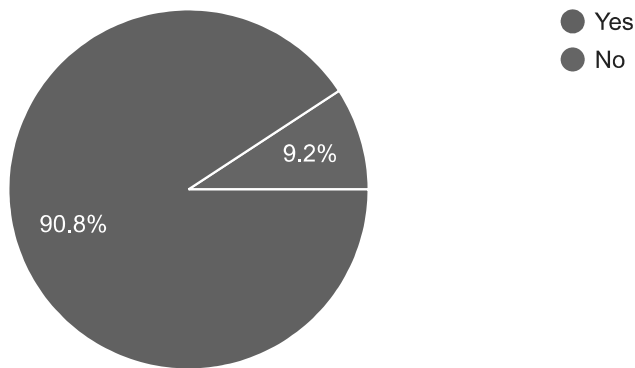
64 responses



### Were you satisfied with the appointment offered?

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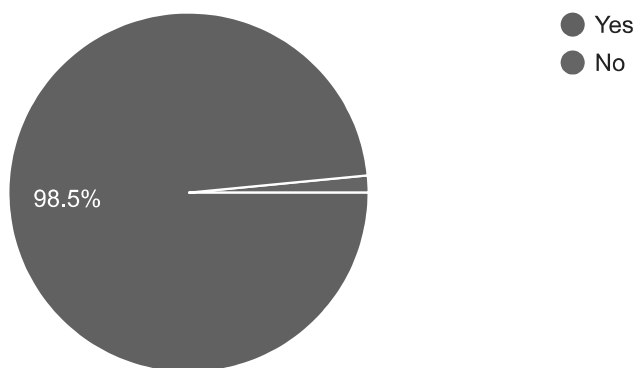
65 responses



### Did you accept the appointment you were offered?

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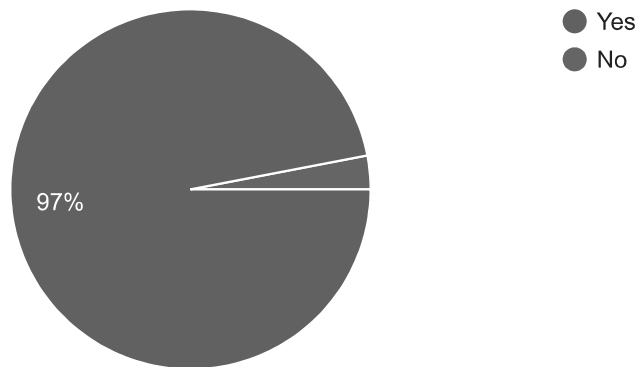
65 responses



### Were you given a time for your appointment?

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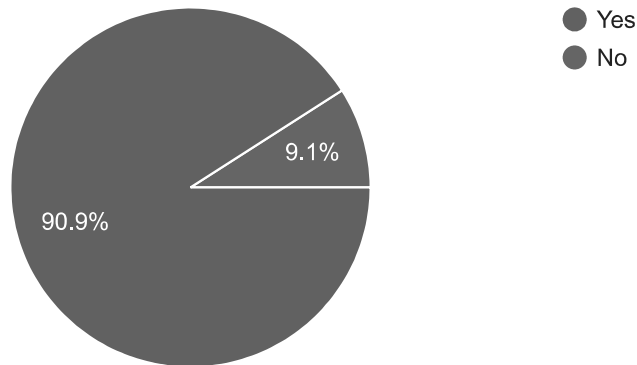
66 responses



### Were you satisfied with the mode of your appointment (ie face to face or phone call?)

 Copy

66 responses



### Would you describe your experience of making an appointment as good?

 Copy

66 responses

